





Total Cost-Optimization in International Airfreight – Express vs. Freight

A Market Study

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"Practice-based, science-driven"



Agenda

1. Challenges and Requirements of Total Cost-Optimization in International Airfreight

- 2. Methodology of the Total Cost-Optimization
- 3. Statistical Parameters on the Airfreight Market
- 4. Lane-based Evaluation
- 5. Further Evaluations
- 6. Summary, Limitations and Outlook



Overview of Challenges, Focus and Analysis Approach of the Project «Total Cost-Optimization in International Airfreight – Express vs. Freight»





Overview of Work Packages





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Overview of the Methods Used for Data Collection and Processing: Structured Interviews, Total Cost-Modeling and Mini Cases

| Objective comparison of transport options and shift potential | | | | |
|---|---|--|--|--|
| Workpackages | Modules and method | Sources | | |
| 1 Operationalisierung relevanter (Influence) variables | Understanding and differentiation: CEP and general cargo Choice of resilient lanes Modeling of the total costs Identification of relevant influencing variables | Desk Research | | |
| 2 Empirical survey | Creation of an interview guideline (focus on cutting weight and shift potential) Carrying out the interviews | Structured interviews with shippers | | |
| ³ Evaluation of the results, interpretation and documentation | Creation of an evaluation systematic Evaluation of the results Calculation of the shifting potential Interpretation of results and validation Documentation | Total cost-model evaluation Validation of the results in max. 3 expert interviews | | |



The Operationalization of Relevant (Influencing) Variables Flows into the Structured Interview Guide and is Used for the Analysis the Total Costs per Transport Option





For the Evaluation of the Interviews, the Method of Open Coding According to Corbin and Strauss (1998) is Applied

| 1 | Data division | Division of the overall interview into statements. | |
|---|--|---|--|
| 2 | Phenomenon identification | Elaborate important statements that relate to the complex of themes. | |
| 3 | Labelling | Labeling phenomena in order to create a basis for concept and group building. | |
| 4 | Concept identification | Develop concepts by linking individual phenomena. | |
| 5 | Concept grouping Creation of logical groupings, which are based on the created concepts. | | |
| 6 | Category-building | Prepare categories to bundle concepts into groups. | |

Exemplary application of the evaluation methodology

| | Groups | Description | Phenomena |
|--------------|----------------------------|----------------------------|--|
| Digitization | Commissioning | Man-machine interface | We use various technologies (e.g. wearables) to scan parts or to allow employees to identify themselves. We also use data glasses in various warehouses. |
| | Transparency | Track-and-Trace | The track-and-trace system of our logistics service provider allows us to track our shipments live. |
| | Transparency | Traceability | In automotive logistics, the history-oriented traceability of shipments is becoming increasingly important. |
| Automation | Internal material flow | Autonomous floor conveyors | The use of flexible, autonomous floor conveyors in internal material flows is a critical trend |
| | Yardmanagement | Autonomous Yard Vehicles | Especially in the area of delivery (yard with interface to yard management) there is a high potential for automation and autonomization (e.g. autonomous yard trucks). |
| | Material flows on the ramp | Autonomous floor conveyors | Autonomous unloading and shipment preparation systems are in demand and will be used more often in the future. |

Source: Corbin & Strauss (1998)



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Statistical Airfreight Market Information Regarding the <u>Export</u> – Transport Means and Airports (2019)





Statistical Airfreight Market Information Regarding the <u>Export</u> – Types of Goods (2019)





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Source: EZV (2020)



Statistical Airfreight Market Information Regarding the <u>Import</u> – Transport Means and Airports (2019)





Statistical Airfreight Market Information Regarding the <u>Import</u> – Types of Goods (2019)





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Source: EZV (2020



Consideration of Share of Express vs. Freight and Distribution of Airfreight Consignments (2019)





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Source: Data Delivered by the Interviewees of the Study of TC-Optimization (2020)



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Descriptive Statistics about the Interviews, Data Delivery and Explanatory Power of Independent Variables (Weight resp. Volume)





FCA, <u>CPT, DAP</u>

Incoterms (most) used

3-5 days

(Freight)

Incoterm used by the shippers interviewed. The

most used Incoterm is underlined

Overview and Explanation of the Lane-based Evaluation (1/2) – **Cutting Weight-Analysis and Further Lane-based Insights (2019)**





Overview and Explanation of the Lane-based Evaluation (2/2) – Cutting Weight-Analysis and Average Cutting Weight (2019)





Cutting Weight-Analysis and Further Lane-based Statements – Lane Switzerland - Australia (2019)











Cutting Weight-Analysis and Further Lane-based Statements – *Lane Switzerland* – *Canada (2019)*









Cutting Weight-Analysis and Further Lane-based Statements – Lane Switzerland - China (2019)







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59 kgs



Cutting Weight-Analysis and Further Lane-based Statements – Lane Switzerland - France (2019)







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14 kgs



Cutting Weight-Analysis and Further Lane-based Statements – Lane Switzerland - Great Britain (2019)





Cutting Weights



n.a. kgs

Average cutting weight

Lane-based Evaluation



Cutting Weight-Analysis and Further Lane-based Statements – Lane Switzerland - Germany (2019) [1/2]







Lane-based Evaluation



Cutting Weight-Analysis and Further Lane-based Statements – Lane Switzerland - Germany (2019) [2/2]





 Since the cutting weights are relatively low, this study cannot identify a relevant new market potential for the lane "Switzerland - Germany"





Cutting Weight-Analysis and Further Lane-based Statements – Lane Switzerland - Hongkong (2019)









Cutting Weight-Analysis and Further Lane-based Statements – *Lane Switzerland - India (2019)*









Cutting Weight-Analysis and Further Lane-based Statements – Lane Switzerland - Italy (2019)





Since the express-rates are higher than the interview-gathered rates in many cases and interview-gathered rates vary, no clear picture of cutting weights can be calculated.

n.a. kgs

Average cutting weight



Cutting Weight-Analysis and Further Lane-based Statements – Lane Switzerland - Japan (2019)





Cutting Weights

Since the express-rates are higher than the interview-gathered rates in the majority of cases, any cutting weights can be calculated.

n.a. kgs

Average cutting weight



Cutting Weight-Analysis and Further Lane-based Statements – Lane Switzerland - Korea (2019)







Average cutting weight

26 kgs



Cutting Weight-Analysis and Further Lane-based Statements – Lane Switzerland - Mexico (2019)







Average cutting weight

291 kgs



Cutting Weight-Analysis and Further Lane-based Statements – Lane Switzerland - Malaysia (2019)





relevant new market potential for the lane "Switzerland - Malaysia"

Cutting Weights

Since the express-rates are higher than the interview-gathered rates in the majority of cases, any cutting weights can be calculated.

n.a. kgs

Average cutting weight



Cutting Weight-Analysis and Further Lane-based Statements – Lane Switzerland - Portugal (2019)







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277 kgs

Average cutting weight



Cutting Weight-Analysis and Further Lane-based Statements – Lane Switzerland - Saudi Arabia (2019)









Cutting Weight-Analysis and Further Lane-based Statements – Lane Switzerland - Singapore (2019)





Since the express-rates do rise with the interview-gathered rates, no clear cutting weights can be calculated.

n.a. kgs

Average cutting weight



Cutting Weight-Analysis and Further Lane-based Statements – Lane Switzerland - Taiwan (2019)





Since the express-rates are higher than the interview-gathered rates in the majority of cases, any cutting weights can be calculated.

n.a. kgs

Average cutting weight



Cutting Weight-Analysis and Further Lane-based Statements – Lane Switzerland - United Arab Emirates (2019)







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45 kgs



Cutting Weight-Analysis and Further Lane-based Statements – Lane Switzerland - United States of America (2019) [1/2]











Cutting Weight-Analysis and Further Lane-based Statements – Lane Switzerland - United States of America (2019) [2/2]









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Trade-offs Between Express and Freight – How Standards, Control, Coordination and Speed Affects the Trade-off

Through what Aspects Shippers are Choosing Express or Freight (1/2)

- Standards: Due to the electronic interface, express holds an advantage in standardized document management and track / trace, but can lack an individualized customs clearance and therefore lose time in customs processing
- Control: Freight is more steerable, what is especially important for highly engineered products that involve a complex and tight project management, but the freights' many sub-contractors can lead to delays
- Flexibility: Freight (especially) is more expensive at higher weights, but holds an advantage in reliability and flexibility (especially when considering large multinational express logistics service provider)
- Coordination: Freight at times is slower than it could be because the customer needs to prepare documents / needs to communicate, but is not used to the processes
- Speed: Express often goes directly to the customer (faster), whereas freight is chosen to transport to the regional distribution center (at times also via several airports to save money, but not for fragile or high value goods such as sensors, pharmaceuticals and medical technology)
- Speed: Express does the customs preparation during the fore-run, whereas freight prepares the documents later (takes more time)



Trade-offs Between Express and Freight – How Issues, Capacities, Customs Clearance and Expertise Affects the Trade-off

Through what Aspects Shippers are Choosing Express or Freight (2/2)

- Customs issues: Even though express picks up consignments on a daily basis, problems occur at when executing customs clearance. Therefore larger volumes are not really feasible for shipping with an express logistics service provider
- Transport capacities: When choosing freight a consignment can miss a flight-slot. Considering flight-slots express logistics service provider have better management and control over their assets
- Documentation: Freight has the difficulty, that documents can go missing, whereas express has digital documents that are ubiquote
- Complex customs clearance: Industrial companies at times have complex manufacturing processes (e.g. dual use goods) that require manufacturing in several countries. For these complex custom processes, freights has a higher feasibility than express (rather standardized)
- Standardized customs clearance: Express has advantages in quickly proceeding customs clearance of chemical samples since they have standardized and prepared documents
- High value: transports are performed by a special department in the freight logistics service provider
- Handling expertise: Freight logistics service providers have more expertise and experience in handling dangerous goods and is not as strict as express logistics service providers



What Shippers See as the most Important Purchase Factors and Further Key Factors to Chose Between Express and Freight

Ranking of the Most Important Purchase Factors

Mostly, the purchase factors were put in this order:

- 1. (Total) Cost
- 2. Performance
- 3. Value Added Services
- Furthermore, communication was rated as highly important
- At times the price-performance ratio was pointed out as important

Others such as high value and medical technology shippers put the purchase factors in this order:

- 1. (Total) Cost
- 1. Performance
- 2. Value added services

Key Factors in the Choice for Express or Freight

- Cutting weight (kgs): at times 30, 50 or 70 kgs, but at times also a daily, weekly or monthly adjusted cutting weights – <u>however, only the on a regular basis adjusted cutting</u> weights is an appropriate decision basis
- Besides a weight-based decision, the decision is often made on the basis contracts or urgency (production or other delay)
- In many cases consignements are being bundled on a weekly basis to achieve a cheaper freight transport
- ICT-platform (e.g. track & trace, estimated time of arrival applications, eDocuments and event monitoring) and logistics service providers adhering to it at times is a must for shippers
- Selection process considering prices and performances (e.g. applying key performance indices and minimum requirements)



What Value Added Services (and Related Trends) and Lanes the Shippers Most Rely on

Most used Value Added Services and related trends

- Track & Trace as a basic requirement (especially in express, but more and more also in freight)
- eDocuments, eBilling and ePayment are more and more required by the shipper (logistics service providers have to digitalize themselves)
- Dangerous goods (e.g. trend of built-in accumulators)
- Fragile goods and special packaging (e.g. electronics)
- Temperature controlled and odor-sensitive goods
- Bulky and fragile goods (e.g. senor-modules)
- Special documents (e.g. chemical samles) and handling (e.g. fragile)

Most used Lanes

- #1 (15x): Switzerland United States of America
- #2 (13x): Switzerland China
- #3 (5x): Switzerland France
- #3 (5x): Switzerland Germany
- #4 (4x): Switzerland Canada
- #4 (4x): Switzerland Australia
- #4 (4x): Switzerland India
- #4 (4x): Switzerland Italy
- #5 (3x): Switzerland Korea
- #5 (3x): Switzerland Mexico
- #5 (3x): Switzerland Saudia Arabia
- #5 (3x): Switzerland Taiwan
- #5 (3x): Switzerland United Arab Emirates



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In addition to the compact conclusion of the study, insights into the limitations and outlook are given

Conclusion

- According to this study, on most of the evaluated lanes the cutting weight lays significantly higher than the known and wide-spread (definition-based) cutting weight of 30 kgs.
- The cutting weight and the related shift potential is derived through a scientific methodology. Therefore, interviews were held with 21 international airfreight shippers applying an interview-guideline complying with commonly accepted scientific standards. The qualitative part brought significant market insight and the quantitative part insight in cutting weights of 19 different lanes.
- The study points out the trade-offs between express and freight as well as relevant trends.
- This study (based on consignments flown in 2019) recommends to apply cutting weights of e.g. 79kgs for Switzerland - Australia, 153kgs for Switzerland - Canada, 59kgs for Switzerland - China, 166kgs for Switzerland - India, 291kgs for Switzerland - Mexico and 134kgs for Switzerland -United States of America. These and more cutting weights can be found in the study in more detail.
- A ranking of the most important purchase factors highlights that for most shippers the total cost-perspective is set before performance and value added services. However, key choice factors for shippers are listed.

Limitations

- Since only 21 interviews were conducted and 19 lanes have been analyzed, there is room for improvement (covering more lanes and markets). However, the 19 lanes analyzed represent 70% of this swiss foreign trade volume.
- The estimates applyied in this study are simplified measures. E.g. the relationship between the express and freight-market is set at 30:70. Furthermore, this study applied the requested data-basis as a measure for consignment distribution over the weight range.
- The received data sets at times did not provide a clear picture of statistical results (cutting weight), what could be attributed to the relatively small data basis or the market proximity (e.g. Germany).

Outlook

- This study could be enhanced to other markets by applying the similar methodology to gather additional data.
- Furthermore, an advanced methodology could be developed to include the limitations of this study and strengthen it.



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